

Improving hospital gynaecology and maternity services in Liverpool

About this questionnaire

The NHS in Cheshire and Merseyside is looking at hospital gynaecology (care relating to any functions and diseases affecting the female reproductive system) and hospital maternity (care provided during pregnancy, delivery, and after birth) services in Liverpool.

The majority of this care happens at Liverpool Women's Hospital. Although maternity and gynaecology care also takes place at other local hospitals, including Whiston Hospital, Ormskirk Hospital, or Wirral Women and Children's Hospital (Arrowe Park), we aren't looking at those services in this piece of work.

You should read the *Improving hospital gynaecology and maternity services in Liverpool* booklet before answering this questionnaire.

You can find the booklet at www.GynaeAndMaternityLiverpool.nhs.uk where you'll also find details of six engagement events that we will be holding during November 2024.

If you would like this questionnaire, or the booklet, in a different language or another format, such as Easy Read or large print, call 0151 702 4353 (Monday to Friday, between 8.30am and 4pm) or email engagement@cheshireandmerseyside.nhs.uk

**Please return this questionnaire by
Tuesday 26th November 2024.**

How will my information be used?

NHS Cheshire and Merseyside Integrated Care Board (ICB), the organisation that plans health services for our area, has appointed an independent company, Hood & Woolf Ltd., to manage this questionnaire and report on the responses. Responses made in a personal capacity will remain anonymous and you will not be identifiable. Responses made in an official capacity (for example if you are responding on behalf of an organisation), may be attributed.

All the questions are optional, and all information you provide will be processed by the independent company in accordance with the latest data protection guidance. Information will only be used to share your views on hospital gynaecology and maternity services in Liverpool, and any personal information which could identify you will be kept for no more than one year. Please visit www.hoodwoolf.co.uk/privacy-policy for more information.

Section 1. Your views about the case for change

After reading the information in the *Improving hospital gynaecology and maternity services in Liverpool* summary booklet, please answer the following questions.

1. **Do you think we have clearly described why hospital gynaecology and maternity services need to change?** Please tick one box only.

Yes – fully	<input type="checkbox"/>
Yes – partly	<input type="checkbox"/>
No	<input type="checkbox"/>
Not sure	<input type="checkbox"/>

If you answered Yes – fully please go to question 2.

If you answered Partly, No, or Not sure, **how do you think the information could be clearer?** Please tick all boxes that apply.

There is too much jargon	<input type="checkbox"/>
The way the content is laid out makes it difficult to read	<input type="checkbox"/>
There is too much information	<input type="checkbox"/>
There is not enough information	<input type="checkbox"/>
I did not like the design	<input type="checkbox"/>

Other (please specify):

2. **How much do you agree or disagree with this statement:**

The NHS needs to make changes to hospital gynaecology and maternity services in Liverpool.

Please tick one box only. You'll have a chance to explain more about your answer in question 5.

Strongly agree	<input type="checkbox"/>
Tend to agree	<input type="checkbox"/>
Neither agree nor disagree	<input type="checkbox"/>
Tend to disagree	<input type="checkbox"/>
Strongly disagree	<input type="checkbox"/>
Don't know	<input type="checkbox"/>

3. Thinking about the future of hospital gynaecology and maternity services in Liverpool, what are the three most important things to you?

One:

Two:

Three:

4. Is there anything else you would like to say about the challenges for hospital gynaecology and maternity services in Liverpool? Please answer in the box below.

Section 2 - Your experiences

- 5. Have you, or someone close to you, used hospital gynaecology and/or hospital maternity services in Liverpool?** The majority of this care happens at Liverpool Women’s Hospital – we aren’t referring to maternity and gynaecology services that take place at other local hospitals including Whiston Hospital, Ormskirk Hospital, or Wirral Women and Children’s Hospital (Arrowe Park). Please tick all boxes that apply.

I have used/am using hospital gynaecology services in Liverpool	<input type="checkbox"/>
I have used/am using hospital maternity services in Liverpool	<input type="checkbox"/>
Someone close to me has used/is using hospital gynaecology services in Liverpool	<input type="checkbox"/>
Someone close to me has used/is using hospital maternity services in Liverpool	<input type="checkbox"/>
I work in – or alongside – hospital gynaecology and/or maternity services in Liverpool	<input type="checkbox"/>
I want to share my views, but I haven’t had experience of these services in Liverpool	<input type="checkbox"/>
Not applicable – I am providing a response on behalf of an organisation	<input type="checkbox"/>

- 6. If you have had experience, how would you rate your experience – or the experience of someone close to you – of using hospital gynaecology or hospital maternity services in Liverpool? Was it:**

Please tick only one box, if applicable.

Very positive	<input type="checkbox"/>
Positive	<input type="checkbox"/>
Neutral	<input type="checkbox"/>
Negative	<input type="checkbox"/>
Very negative	<input type="checkbox"/>
Don’t know	<input type="checkbox"/>

- 7. Please tell us more about your (or their) experiences – both the things that went well, and things that could be improved.**

If you have a question or a concern about the care that you are currently receiving, please contact the hospital or organisation providing your care directly.

Please answer in the box below and continue on an additional sheet if necessary.

8. When using hospital gynaecology and/or maternity services, were there any ways in which you, or someone close to you, felt disadvantaged compared with other people? Please tick one box only if applicable.

Yes	<input type="checkbox"/>
No	<input type="checkbox"/>
Not sure	<input type="checkbox"/>

9. Please tell us more about this in the box below:

Section 3 – About you

10. How did you find out about this questionnaire? Please tick all boxes that apply.

Email or text from the NHS	
Picked up a leaflet or flyer	
Social media	
NHS website	
A hospital volunteer	
Local media (for example local newspapers or local radio)	
Word of mouth	
Healthwatch	
Community or voluntary sector organisation	
I don't know	

If you found out somewhere else, please let us know where:

11. Please let us know which of the following apply to you:

I've read the 'Improving hospital gynaecology and maternity services in Liverpool' summary booklet.	
I've read the Easy Read version of the booklet	
I've visited www.GynaeAndMaternityLiverpool.nhs.uk	
I've attended – or I'm planning to attend – one of the engagement events taking place during November.	
I've read the full case for change document (more than 90 pages)	
None of the above	

12. If you are responding on behalf of an organisation, please tell us your name, job title, and which organisation you represent.

If you are providing your own personal response, please answer the questions below. They are optional, but they help us understand more about who we're reaching with our engagement activity.

13. What is the start of your postcode? (For example, L8 7 or L19 2)

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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14. Which area do you live in?

Cheshire East	<input type="checkbox"/>
Cheshire West	<input type="checkbox"/>
Halton	<input type="checkbox"/>
Knowsley	<input type="checkbox"/>
Liverpool	<input type="checkbox"/>
Sefton	<input type="checkbox"/>
St Helens	<input type="checkbox"/>
Warrington	<input type="checkbox"/>
Wirral	<input type="checkbox"/>

Other – please state:

15. Are you a healthcare or social care professional?

Yes	<input type="checkbox"/>
No	<input type="checkbox"/>

If you are a healthcare or social care professional, where do you work?

If you'd like to be kept up to date with this work, please sign-up to the virtual reference group at www.GynaeAndMaternityLiverpool.nhs.uk/get-involved/

Section 4. Equality monitoring

We are asking these questions because we want to make sure that we have asked lots of different people for their views.

All the information that you give will be recorded and reported anonymously – it will never be used with your name or contact details. NHS Cheshire and Merseyside collect this as part of its duty under the Equality Act 2010.

Your data will be treated confidentially and stored in accordance with Data Protection law and Hood & Woolf Ltd.'s privacy notice at www.hoodwoolf.co.uk/privacy-policy/

You do not have to answer these questions if you do not want to

16. What is your ethnic group? Choose one option that best describes your ethnic group or background.

White: English/Welsh/Scottish/Northern Irish/British	
White: Irish	
White: Gypsy or Irish Traveller	
White: Any other White background (please specify below)	
Mixed/Multiple ethnic groups: White and Black Caribbean	
Mixed/Multiple ethnic groups: White and Black African	
Mixed/Multiple ethnic groups: White and Asian	
Mixed/Multiple ethnic groups: Any other Mixed/Multiple ethnic background (please specify below)	
Asian/Asian British: Indian	
Asian/Asian British: Pakistani	
Asian/Asian British: Bangladeshi	
Asian/Asian British: Chinese	
Asian/Asian British: Any other Asian background (please specify below)	
Black/African/Caribbean/Black British: African	
Black/African/Caribbean/Black British: Caribbean	
Black/African/Caribbean/Black British: Any other Black/African/Caribbean background (please specify below)	
Other ethnic group: Arab	
Prefer not to say	

Any other ethnic group (please specify below):

17. How old are you?

16 - 19	
20 - 24	
25 - 29	
30 - 34	
35 - 39	
40 - 44	
45 - 49	
50 - 54	

55 - 59	
60 - 64	
65 - 69	
70 - 74	
75 - 79	
80 and over	
Prefer not to say	

18. What is your religion or belief?

No religion	
Christian (including Church of England, Catholic, Protestant and all other Christian denominations)	
Buddhist	
Hindu	

Muslim	
Sikh	
Prefer not to say	
Other (please specify):	

19. How do you identify?

Male	
Female	
Trans-Man	
Trans-Woman	
Non-binary	
Gender-non-conforming	

Non-binary	
Gender-non-conforming	
Prefer not to say	
Other (please specify):	

20. What is your sexual orientation?

Heterosexual	
Lesbian	
Gay	
Bisexual	
Asexual	

Prefer not to say	
Other (please specify):	

21. What is your relationship status?

Married	
In a civil partnership	
Single	
Divorced	
Living with partner	
Separated	

Widowed	
Prefer not to say	
Other (please specify)	

22. The Equality Act 2010 protects people who are pregnant or have given birth within a 26-week period. Are you pregnant at this time?

Yes	
No	
Prefer not to say	

23. The Equality Act 2010 protects people who are pregnant or have given birth within a 26-week period. Have you recently given birth? (within the last six months)

Yes	
No	
Prefer not to say	

24. Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?

Yes, limited a lot	
Yes, limited a little	
No	
Prefer not to say	

25. Do you consider yourself to have a disability? (The Equality Act 2010 states a person has a disability if they have a physical or mental impairment that has a 'substantial' and 'long-term' (more than 12 months) negative effect on your ability to do normal daily activities.

Physical disability	
Sensory disability (e.g., Deaf, hard of hearing, Blind, visually impaired)	
Mental health condition	
Learning disability or difficulty	
Long-term illness (e.g., cancer, diabetes, COPD)	

Prefer not to say	
Other (please specify):	

26. Do you provide care for someone? A carer is defined as anyone who cares, unpaid (or in receipt of Carer's Allowance, but not someone who is employed as a care professional), for a friend or family member who due to illness, disability, a mental health problem or an addiction cannot cope without their support.

Yes - Care for young person(s) aged 24 and under	
Yes - Care for adult(s) aged 25 to 49	
Care for older person(s) aged 50 and over	

No	
Prefer not to say	

27. Have you ever served in the armed services?

Yes	
No	
Prefer not to say	

Please return your questionnaire to:

NHS Cheshire and Merseyside
920 Centre Park
Warrington
WA1 1QY

The closing date for us to receive your response is midnight on **Tuesday 26th November 2024**. Please allow enough time for your posted questionnaire to reach us.

Thank you very much for your time. We will use your feedback to help develop plans for how services might be delivered in the future.